

FACILITY RESPONSE PLAN



PREPARE



PREVENT



PROTECT



PREPARE – PREVENT PROTECT

CITY WIDE MAINTENANCE
OF WICHITA



Prepare

- Situational Evaluation
- Individualized Facility Response Plans
- Employee Safety Plan



Prevent

- Preventative Electrostatic Disinfection Treatments
- Signage Program
- Proper Cleaning Procedures
- Back to Work Implementation



Protect

- Site Specific Supplies
- Hand Sanitizer Programs
- Post Event Two Step Disinfection
- Post Event Back to Work Plan



ELECTROSTATIC DISINFECTION

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OF WICHITA

Disinfecting and sanitizing surfaces can be challenging in office buildings and commercial spaces. For places with sensitive equipment, a variety of surface materials, or a high probability of contamination, electrostatic sprayers may be the perfect option.

This new technology is an advanced sprayer system that helps provide more uniform coverage of surfaces in all types of environments.

The sprayer negatively charges the solution, driving the chemical to a neutral (grounded) surface. The charge difference means the surface actually attracts the negatively charged droplets, similar to the sprayers used in some automotive and commercial painting methods.

Hard to reach areas are covered in a thin layer of solution, creating quicker dry times. The service is also safe on sensitive equipment and electronics making it perfect for any type of facility, including office, school, medical, manufacturing, and hospitality environments.

Our electrostatic disinfecting services are offered on a weekly, biweekly, or monthly route service. The benefit of being part of a consistent route is the cost for this service is more affordable and allows specialized crews to perform the work. There is a focus from these specialized crews on proof of service. This includes, leave behind table tents for employee desks, stickers, and pictures of the service being completed emailed to our clients the day of service.



Beneficial Applications of Electrostatic Spraying

Ideal Building Types

- Athletic Facilities
- Commercial Offices
- Daycare Centers
- Food Service
- Medical Facilities
- Common Areas
- Schools
- Senior Living

Fields of Use

- Disinfection
- Mold Remediation
- Odor Elimination



FACILITY RESPONSE PLAN





Cleaning vs Disinfecting

CLEANING

The removal of visible soil (e.g. organic and inorganic material) from objects and surfaces; normally accomplished manually or mechanically, using water with detergents or enzymatic products.

Thorough cleaning is essential before high-level disinfection and sterilization because inorganic materials that remain on the surfaces of instruments interfere with the effectiveness of these processes.

DISINFECTION

A process that eliminates many or all pathogenic microorganisms, except bacterial spores or inanimate objects. In healthcare settings, objects usually are disinfected by liquid chemicals or wet pasteurization/ Each of these various factors that affect the efficacy of disinfection can nullify or limit the efficacy of the process.

<https://www.cdc.gov/infectioncontrol/guidelines/disinfection/introduction.html>



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Here to Help

HIGH-TOUCH CLEANING & DISINFECTING ARE CRITICAL DURING COVID-19

We want to help make sure your facility is covered.

You've probably had to make some hard decisions lately about how to protect your facility during COVID-19. With so many unanswered questions about the pandemic, **we are here to help.**

Why Does High-Touch Cleaning & Disinfecting Matter During a Pandemic?

High-touch points (doors, handles, light switches, trash cans, counters, towel dispensers, soap dispensers, restrooms, and so on) are the very places where germs are most commonly transferred. We can help you identify those points in your building and not only sanitize each surface with a neutral cleaner and a microfiber towel, but kill germs with a disinfectant spray. To make sure the application is effective, we allow a 10-minute dwell time – leaving the wet disinfectant remain on the surface and air-dry.



Microfiber towels grab germs and hold on to them, whereas regular towels only spread germs as it is wiped.

Next Steps

What's our first step to helping you? Let us know what level best represents your facility and we will move forward with the best protocol:

LEVEL 1

You would like to take additional precautions

LEVEL 2

You are worried someone has COVID-19 at your facility

LEVEL 3

You have a confirmed case of COVID-19 at your facility

For more details or to view the 20+ janitorial and maintenance services we can manage for you, visit [GoCityWide.com/Services](https://www.gocitywide.com/Services).



Building | Maintenance | Solutions

The Buzz Words, Explained

Cleaning

Removes germs, but does not kill germs. It simply decreases the risk of spreading infection.

Disinfecting

Kills germs, but without the cleaning process, does not necessarily remove germs from surfaces.

Sanitizing

Lowers the number of germs to a safe level, as judged by public health standards or requirements.

A High Standard to Better Protect You

With every service, CDC guidelines for cleaning and disinfecting are followed:

- Properly washing hands with soap and water upon entry/departure of building
- Using hand sanitizer in between washings
- Wearing proper protective equipment such as gloves and masks
- Following the six-foot rule
- Utilizing EPA-registered products

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HAND SANITIZER PROGRAM

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Hand Sanitizer Program

While properly washing your hands with soap and water is more effective at removing germs and other contaminants from your hands, when used in collaboration with hand sanitizer, you maximize your health and safety.

Cleaning hands at key times with soap and water and/or hand sanitizer that contains at least 60% alcohol is one of the most important steps you can take to avoid getting sick and spreading germs to those around you.

Outfitting your facility with strategically placed hand sanitizer access points along with signage to encourage use will greatly reduce the spread of germs within your facility.

Other steps you can take to maximize your worker health and safety are:

- Utilizing a professional cleaning service within your facility that provides preventative Electrostatic Disinfection Treatments.
- Providing disinfection wipes to allow employees to clean and disinfect their workstations, and shared workspaces between usage.



Suggested Locations:

- All Points of Entry
- Outside of Restrooms
- Outside of Break/Lunchrooms
- Facility Transition Points
- Common Use Areas

Program Details:

1. Dispensers in optimal locations
2. Commercial hand sanitizer
3. City Wide refilling dispensers
4. Signage encouraging proper hand washing and hand sanitizer usage
5. Inventory management



FACILITY SIGNAGE PROGRAM

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Signage Program

City Wide's signage program allows us to assist our customers in creating a culture around hand washing and sanitizing as part of an effort to keep their workplace safe and healthy. We are able to provide acrylic signs that allow us to change messaging easily as new information or initiatives are released. We also have the ability to provide non-permanent adhesive floor mats with messaging on them that can be changed or removed easily. These signs and floor mats will be strategically placed throughout the facility in Restrooms, near sanitizer stations, and at entry points to work in collaboration with the hand sanitizer program.

Please Use Hand Sanitizer
When Entering Our Facility



HAND WASHING STEPS TO PREVENT THE SPREAD OF DISEASE



What is a Facility Response Plan

It is a guide to help our clients prepare their facilities to be fully functional and manage through the phases of reopening.

City Wide is following the guidance from the Occupational Safety and Health Administration (OSHA) and the Centers for Disease Control and Prevention (CDC)

Focus on educating our clients on the recommended Prevention methods and how to implement the recommended work place controls based on what is appropriate for their specific facility.

Why do they need a Facility Response Plan? It is a framework that let their employees, customers and vendors know that they have covered the bases and are ready for business because they have taken the steps to:

Prepare Prevent Protect
their employees, customers and vendors



Suggestions for building a Facility Response Plan program

- Standard Operating Procedure for client reopening
- Standard Operating Procedure for essential business clients that are open at a full or reduced capacity
- Operations team training for being strong resource
- FRP Checklist
- Client education
- Power point presentation
- Signage options
- Links to Fact Sources
- Supplies what do you want to purchase in advance and provide?

Supporting efforts:

- Client & Prospect emails (2 versions essential open clients and on hold clients)
- IC certification of Infectious Disease Preparedness
- Google Ads
- Updates signature lines
- Sales Team positioning
- Updated case studies and sales proposal



Perform routine environmental cleaning and disinfection:

- Routinely clean and disinfect all frequently touched surfaces in the workplace, such as workstations, keyboards, telephones, handrails, and doorknobs.
 - If surfaces are dirty, they should be cleaned using a detergent or soap and water prior to disinfection.
 - For disinfection, most common EPA-registered household disinfectants should be effective. A list of products that are EPA-approved for use against the virus that causes COVID-19 is available [here](#)   . Follow the manufacturer's instructions for all cleaning and disinfection products (e.g., concentration, application method and contact time, etc.).
- Discourage workers from using other workers' phones, desks, offices, or other work tools and equipment, when possible. If necessary, clean and disinfect them before and after use.
- Provide disposable wipes so that commonly used surfaces (for example, doorknobs, keyboards, remote controls, desks, other work tools and equipment) can be wiped down by employees before each use. To disinfect, use [products that meet EPA's criteria for use against SARS-Cov-2](#)  , the cause of COVID-19, and are appropriate for the surface.

Perform enhanced cleaning and disinfection after persons suspected/confirmed to have COVID-19 have been in the facility:

- If a sick employee is suspected or confirmed to have COVID-19, follow the [CDC cleaning and disinfection recommendations](#).

https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fguidance-business-response.html

